

Meet Your Staff

Editor's note: As part of our "Family Ties" theme this year, we want to introduce you to your Association family — those here at the American Angus Association dedicated to giving you the best service in the seedstock industry.

Part 4 of this series features the mail room supervisor, Fred Pepple.

The Mail Room

Fred Pepple, 39 years
Supervisor of shipping, receiving and outgoing mail

Responsibilities: Processes outgoing mail, ships breeder supplies, receives incoming freight and purchases office supplies. In addition, Fred keeps an inventory of supplies and provides assistance for various maintenance requests.

"I enjoy my job most because I like running the mail machines," Fred says. "I try very hard to get my job done every day, even though some days are full of interruptions. Lately it has been even harder with the new and faster computer system and increase in mail volume," he says.

Fred recalls a time many years ago when the American Angus Association did not have a freight elevator. All deliveries were brought down to the basement on a ramp.

"Sometimes it would take several hours to unload a truck of forms with a big cart," he says.

Tips for Better Service

- Request literature well in advance for sales and fairs so the Association has adequate time to ship the materials.



PHOTO BY SHELLA STANNARD

Fred Pepple is supervisor of shipping, receiving and outgoing mail.

"We really were glad that they built onto the building and put in the elevator. Now it's much easier."

Fred is married and has two sons, one daughter and one stepdaughter. He also has three granddaughters and two step-granddaughters. His hobbies include gardening, fishing, playing tennis and working around the house.

"I just would like to say it is a good, steady job, and I thank God I work here," Fred says. "The people I work with are all like family to me."

