family by association Meet Your Sta

BY LANCE ZIESCH

Editor's note: As part of our "Family Ties" theme this year, we want to introduce you to your Association family - those here at the American Angus Association dedicated to giving you the best service in the seedstock industry. Part 7 of this series features the Finance and Accounting Department.

Finance and Accounting Department

Richard E. Wilson, 30 years Director of finance

Responsibilities: Accounting, budgeting, investments, analysis of records, insurance and personnel benefits.

Richard was raised on a small farm in northwest Missouri.

Tammy Miller, 6 months Bookkeeper

Responsibilities: For various Association and Certified Angus Beef LLC (CAB) accounts, she processes deposits and payments on account, enters payments received, handles adjustments to accounts and enters refunds and credit-card payments. Also answers calls from members regarding balances and payments, reviews past-due accounts and calls members regarding outstanding files. In addition, she processes the expense reports for the Association regional managers, balances the Association credit-card accounts and

prepares financial reports for distribution to Board members.

her job because the Association employees are friendly and polite to one another.

"Everyone has his or her job, and they do it. They all work as one big team," she says. "It's nice to work where there is no backbiting and fighting among departments and people."

Tammy is a single mother of two boys, ages 13 and 9. Both boys are active in sports and are in the gifted program. In addition to spending time with her sons, she enjoys fishing, camping and hunting. She also likes to sew, do needlework, put together puzzles and play computer games. For extra income, she does word processing at home.

Brenda Shtohryn, 7 months Bookkeeper

Responsibilities: Angus Productions

Tammy says she likes everything about

She has lived in the Saint Joseph area for most of her life. She's a college graduate and briefly taught high-school math. She enjoys computers, horses, clothes, and collecting coins and stamps.

Inc. (API) accounts payable and receivable and assists with month-end balancing. Brenda says the favorite part of her job is working with the people at the Association. "They never fail to be courteous and

helpful. I am proud to be an Angus person,"

family with two brothers and two sisters.

years have included oil painting, creating

Ukrainian egg decorating.

Judy Steinman, 91/2 years

stained-glass lamps, counted cross-stitch,

woodworking, computers, online games and

Responsibilities: Updating, editing, printing and binding the monthly financial

reports; Association accounts payable;

Foundation and Association credit cards;

working on the computers and helping

people. She also likes the people with

Judy is a proud aunt to 12-year-old

twins, Joshua and Leslie, and 5-year-old

Judy says she enjoys solving problems.

bank reconciliation of API, Angus

customer service; and backup for

Association accounts receivable.

Brenda grew up on a farm in a close-knit

"It was not unusual to find my brother and me riding cows across the pasture," she

Brenda is married. Her hobbies over the

she says.

says.

Bookkeeper

whom she works.

One of Judy's favorite memories of working at Angus was the World Angus Forum in September 1993. She had the opportunity to meet people from all parts of the world who have a love of Angus in common. She also enjoyed when astronaut Mark Lee spoke to Angus employees about

some of his experiences. Debi Wilson, 7 years Bookkeeper

Responsibilities: Accounts receivable, accounts payable, bank reconciliation, bank deposits, credit-card transactions, filing of sales and use taxes, along with various other accounting functions.

"We are always updating and making changes to better serve the breeders," Debi says.

Debi has two children and a granddaughter. She enjoys reading and



Staffing the Finance and Accounting Department are (front row, from left) Brenda Shtohryn, Richard Wilson, Debi Wilson, (back row, from left) Tammy Miller, Leota Wilson and Judy Steinman.

collecting vintage tin toys and 1940s- and '50s-era kitchenware.

Leota Wilson, 21 years Bookkeeper

Responsibilities: Payroll, various human resources duties, accounts receivable and financial reporting.

Leota was born and raised on a

farm and still has family working in the industry. She is the parent of two married sons who live in Kansas City and Alabama. She was a first-time grandmother on Sept. 21, 2000. In her spare time, she enjoys refinishing furniture and spoiling her new grandson. Aj

- Pay attention to details and keep accounts current.
- Send the top portion of invoices to the office with payment checks (or at least write your member code and the invoice number on the
- Before calling with questions, have your invoice, file, customer or
- When paying with MasterCard or Visa, list the credit-card
- Double-check file numbers on invoices and statements to avoid
- When you call with a problem or question, write down with whom you talked in case you have more questions later. This saves time because that employee already has knowledge of the matter.